

OPERATIONAL RISK · LUXEMBOURG

Operational Risk Training

▲ 6 chapters

▲ Identification, controls, regulatory framework and practical case studies

6 CHAPTERS

▲ Training programme

1 Introduction and Key Concepts

1.1 Objectives of the training

1.3 Definition of operational risk

- ▶ People
- ▶ Processes

1.2 Definition of risk

- ▶ Systems
- ▶ External events

2 Operational Risk in Practice

2.1 Case studies

- ▶ External fraud – Caritas
- ▶ Cyber risk – Post Luxembourg
- ▶ Financial crime – BGL BNP Paribas

2.2 Key lessons learned

3 Identification and Assessment of Operational Risk

3.1 Risk taxonomy

- ▶ Level 1 categories
- ▶ Level 2 categories

3.3 Root cause analysis

- ▶ People
- ▶ Processes

3.2 Impact assessment

- ▶ Impact categories
- ▶ Impact mapping

- ▶ Systems
- ▶ External events

4 Controls and Risk Management

4.1 Types of controls

- ▶ Preventative
- ▶ Detective
- ▶ Corrective

4.3 Inherent and residual risk

4.2 Control failures and mitigation

4.4 Risk treatment strategies

5 Operational Risk Framework and Regulation

5.1 Risk appetite and KRIs

5.3 Capital and operational risk (ICAAP)

5.2 Key operational risk tools

- ▶ RCSA
- ▶ Risk Prioritisation Matrix

5.4 CSSF expectations

6 Conclusion

KEY DEFINITION

People, processes, systems, external events.